

Dear Amtrak Customer,

Thank you for choosing Amtrak. Save or print this page for your records.

Your reservation was modified because of one or more no-show passengers. All remaining space reserved for the no-show passenger(s) has been canceled (including additional segments for later travel). An electronic voucher (eVoucher) was created to hold the value of the unused travel (excluding any fees or penalties). This eVoucher may be used as payment toward future Amtrak travel. Please review the following eVoucher information:

- eVouchers are only redeemable at Amtrak station ticket offices (see a Ticket Agent to redeem).
- An eVoucher may only be redeemed by the person to whom it was issued (with proper identification); however, the owner may choose to apply it toward another person's travel.
- The eVoucher will expire one year after issuance.
- You do not have to use the value of the entire eVoucher at once. A new eVoucher will be created to hold any remaining value.
- If this eVoucher is refundable (see below), you must also see a Ticket Agent at a station to be issued a refund.

eVoucher Number:	1234567891234
Reservation Number:	1A2B3C
Reservation Creation Date:	13 OCT 11
eVoucher Issued To:	BUSTER MCT
Issue Date:	13 OCT 11
eVoucher Expiration Date:	11 OCT 12
Total Value:	\$30.00
Refundable Amount:	\$30.00
Refundable Expiration Date:	13 OCT 11
e-Mail:	BUSTERMCT@AMTRAK.
Telephone Number:	215-123-4567

IMPORTANT POLICIES

Refund restrictions or penalties may apply. Review the refund/exchange policy at www.amtrak.com/refundexchange.

Valid photo ID required. Learn more at www.amtrak.com/ID.

Questions? Contact us online at www.amtrak.com/contact or call 1-800-USA-RAIL (1-800-872-7245) or TDD/TTY (1-800-523-6590).