



## Important Information for Travel Trade

**WEB SITE** ..... [Amtrak.com](http://Amtrak.com)  
Complete information on Amtrak, including schedules, maps, sleeping car configurations, and policies.

**ONLINE BOOKING FOR TRAVEL TRADE** ..... [Amtrak.railagent.com](http://Amtrak.railagent.com)  
Commissionable online booking for travel trade with e-confirmations. Live connectivity to inventory. *Book up to 6 pax per record. 8% commission for sales of up to \$50,000 USD per year.* Help available at [intlhelp@amtrak.com](mailto:intlhelp@amtrak.com).

[Amtraktour.railagent.com](http://Amtraktour.railagent.com)  
Commissionable online booking for travel trade with e-confirmations. Usually used by tour operators. Live connectivity to inventory. *Book up to 6 pax per record. 15% commission for sales of more than \$50,000 USD per year.* Help available at [intlhelp@amtrak.com](mailto:intlhelp@amtrak.com).

**SUPPORT FOR THE TRAVEL TRADE** ..... [Amtrakagentsupport.com](http://Amtrakagentsupport.com)  
Product information and conditions, policies, marketing and training materials, logos, images, forms to send e-requests for brochure orders or download e-brochures.

**TRAVEL AGENCY SALES CENTER** ..... [intlhelp@amtrak.com](mailto:intlhelp@amtrak.com)  
From Canada 1-800-525-2250 (EST)  
From Australia 800-62-8923  
From the United Kingdom 0808-234-4630

Help with PNRs, online booking, commissions, refunds, customer issues, product information, sales training, and cooperative marketing agreements. Knowledgeable staff available Monday through Friday 8:30 am to 5:00 pm (EST).

**INTERNATIONAL GROUP RESERVATIONS** ..... [amtrkg@amtrak.com](mailto:amtrkg@amtrak.com)  
Reservations for groups of 20 or more pax. Discount of 20% for groups of 20 or more **OR** one pax at no charge, depending on ruling by Amtrak Revenue Management. Telephone number to Amtrak International Group Desk: 951-789-7926 (PST). For group commission inquiries, contact [intlhelp@amtrak.com](mailto:intlhelp@amtrak.com).

**INTERNATIONAL RESERVATIONS DESK** ..... [inat2@sales.amtrak.com](mailto:inat2@sales.amtrak.com)  
[inat3@sales.amtrak.com](mailto:inat3@sales.amtrak.com)  
Amtrak International Reservations: 215-856-7953 or 215-856-7952 (EST). Reservations for individuals and product information. NOTE: Reservations made by Amtrak reservationists for travel trade are not commissionable.

**JANUARY**

S	M	T	W	T	F	S
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30	31					

**FEBRUARY**

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**MARCH**

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**APRIL**

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**MAY**

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**JUNE**

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**JULY**

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**AUGUST**

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**SEPTEMBER**

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**OCTOBER**

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**NOVEMBER**

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**DECEMBER**

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